

**DECLARATION:**

**My residence, post office address, and citizenship are as stated below next to my name.**

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: AUTOMATED OPERATIONS AND SERVICE MONITORING SYSTEM FOR DISTRIBUTED COMPUTER NETWORKS, the specification of which is filed concurrently herewith.

The person or persons named as inventor(s) in this application are as follows: Scott D. Ritchie.

**I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.**

I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, § 1.56(a).

No prior foreign application for patent or inventor's certificate has been filed.

No priority claim is made under 35 U.S.C. § 119 or 35 U.S.C. § 120.

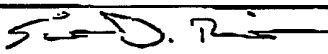
**POWER OF ATTORNEY:**

As named inventors, we hereby appoint Kenneth Olsen, Reg. No. 26,493; Timothy J. Crean, Reg. No. 37,116; Alexander E. Silverman, Reg. No. 37,940; Anirma R. Gupta, Reg. No. 38,275; Sean P. Lewis, Reg. No. 42,798; Michael J. Schallop, Reg. No. 44,319; Bernice B. Chen, Reg. No. 42,403; Noreen A. Krall, Reg. No. 39,734; Richard J. Lutton, Reg. No. 39,756; Monica D. Ward, Reg. No. 40,696; Marc D. Foodman, Reg. No. 34,110; Naren Chaganti, Reg. No. 44,602; Elaine Lee, Reg. No. 41,936; Hugh H. Matsubayashi, Reg. No. 43,779; Paul D. Sorkin, Reg. No. 39,039; Ramin Aghevi, Reg. No. 43,462; Marilyn E. Glaubenskle, Reg. No. 35,521; Andrew C. Chen, Reg. No. 43,544; Jeffrey L. Myers, Reg. No. 44,252; all of Sun Microsystems, Inc.; and William J. Kubida, Reg. No. 29,664; Stuart T. Langley, Reg. No. 33,940; Matthew Bailey, Reg. No. 33,829; Carol W. Burton, Reg. No. 35,465; Celine Crowson, Reg. No. 40,357; Alfred A. D'Andrea, Jr., Reg. No. 27,752, Matthew G. Dyor, Reg. No. 45,278; Wei-Fu Hsu,

Variable	Mean	SD	Min	Max
Age	34.5	10.2	22	55
Gender	Male	Female		
Marital status	Married	Single		
Education	High school	College		
Occupation	Manager	Worker		
Income	\$10,000	\$20,000		
Health status	Good	Fair		
Exercise frequency	Weekly	Monthly		
Stress level	Low	High		
Smoking status	Smoker	Non-smoker		
Alcohol consumption	Regular	Occasional		
Family size	2	3		
Home ownership	Owner	Renter		
Commute time	15 min	30 min		
Neighborhood safety	Safe	Unsafe		
Access to parks	Yes	No		
Public transportation	Good	Poor		
Crime rate	Low	High		
Property value	\$100,000	\$200,000		
Time to school	10 min	20 min		
Time to work	15 min	30 min		
Time to grocery	5 min	10 min		
Time to doctor	10 min	20 min		
Time to shopping	10 min	20 min		
Time to recreation	10 min	20 min		
Time to dining	10 min	20 min		
Time to entertainment	10 min	20 min		
Time to services	10 min	20 min		
Time to healthcare	10 min	20 min		
Time to education	10 min	20 min		
Time to transportation	10 min	20 min		
Time to utilities	10 min	20 min		
Time to maintenance	10 min	20 min		
Time to insurance	10 min	20 min		
Time to legal	10 min	20 min		
Time to financial	10 min	20 min		
Time to professional	10 min	20 min		
Time to government	10 min	20 min		
Time to community	10 min	20 min		
Time to culture	10 min	20 min		
Time to religion	10 min	20 min		
Time to art	10 min	20 min		
Time to science	10 min	20 min		
Time to technology	10 min	20 min		
Time to innovation	10 min	20 min		
Time to research	10 min	20 min		
Time to development	10 min	20 min		
Time to production	10 min	20 min		
Time to distribution	10 min	20 min		
Time to sales	10 min	20 min		
Time to marketing	10 min	20 min		
Time to advertising	10 min	20 min		
Time to promotion	10 min	20 min		
Time to public relations	10 min	20 min		
Time to corporate social responsibility	10 min	20 min		
Time to environmental sustainability	10 min	20 min		
Time to social responsibility	10 min	20 min		
Time to ethical leadership	10 min	20 min		
Time to servant leadership	10 min	20 min		
Time to transformational leadership	10 min	20 min		
Time to authentic leadership	10 min	20 min		
Time to servant leadership	10 min	20 min		
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Time to transformational leadership	10 min	20 min		
Time to authentic leadership	10 min	20 min		
Time to servant leadership	10 min	20 min		

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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

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